FAX
214.742.4438
EMAIL
CPCO@CLIFFPRICE.COM

New Customer Information

Company/ Contact Information

Company Name _____

Billing Address _____

City _____ State _____ Zip _____

Shipping Address _____

City _____ State _____ Zip _____

*If more than one shipping location, please see page 2

Phone _____ Fax _____

Order Contact _____ Phone _____

Email _____

A/P Contact _____ Phone _____

Email _____

Customer Type

☐ Wholesale ☐ Distributor

☐ Private Label ☐ Food Service

Credit Card Information

Please call 727-442-3663 to provide credit card information. Once this card number is received, it will become a masked number in our system to ensure privacy.

LTL Shipping Instructions

☐ Lift Gate ☐ Limited Access ☐ Notify before deliver ☐ Pallet Jack

☐ Special Delivery Hours Hours: _____

Shipping Notes _____

Order Notes _____

New Customer Information

Shipping Address _____

City _____ State _____ Zip _____

Shipping Address _____

City _____ State _____ Zip _____

Shipping Address _____

City _____ State _____ Zip _____

Shipping Address _____

City _____ State _____ Zip _____

Shipping Address _____

City _____ State _____ Zip _____

Shipping Address _____

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City _____ State _____ Zip _____

Shipping Address _____

City _____ State _____ Zip _____

Shipping Address _____

City _____ State _____ Zip _____

Terrapin Ridge Farms, LLC

***Invoice payments via check or ACH (electronic payment) will be required upon approval of credit terms.**

NEW ACCOUNT - CREDIT APPLICATION			
Contact:	Accounting Clerk	**Email:**	customerservice@terrapinridge.com
Phone:	727-442-3663 or 800-999-4052	**Fax:**	727-442-4800

COMPANY INFORMATION							
Name:							
Bill To:				**Ship To:**			
Phone:		**Fax:**		**Phone:**		**Fax:**	
A/P Contact Name:				**Type of Business:**			
A/P Contact Phone:				**Fed ID#:**			
A/P Contact Email:				**Invoice Delivery Type**	**Mail:** ☐	**Email:** ☐	
Years in Operation:		**Est. Annual Purchases:**		**Credit Line Requested:**			

Trade References *Email address is required							
Name:				**Name:**			
Address:				**Address:**			
Phone:		**Fax:**		**Phone:**		**Fax:**	
Contact:				**Contact:**			
Email:				**Email:**			
Name:				**Name:**			
Address:				**Address:**			
Phone:		**Fax:**		**Phone:**		**Fax:**	
Contact:				**Contact:**			
Email:				**Email:**			

Bank Reference					
Name:		**Phone:**		**Fax:**	
Address:		**Contact:**			
		Email:			

STATEMENT: In consideration of credit being extended by Terrapin Ridge Farms, LLC< to the above named corporation, proprietorship, or partnership, the undersigned jointly and severally unconditionally and irrevocably, hereby guaranty to Terrapin Ridge Farms, LLC, the prompt payment of any and all debt now owed or hereinafter incurred on behalf of the above mentioned corporation, proprietorship, or partnership to Terrapin Ridge Farms, LLC. We acknowledge that this guaranty is made for good and valuable consideration. Permission is granted to obtain information from the bank and references listed above.

Our standard terms are NET 30 days. A finance or late charge may be added in the amount of 1.5% per month or 18% per annum on past due amounts. **Payments made by credit card may be assessed a 2.5% processing fee.**

GUARANTOR (Signature without title): _____ **Date:** _____

PERSONAL GUARANTY: The undersigned, for valuable consideration as owner of the Applicant, hereby agree(s), jointly and severally (if more than one person is signing this guaranty), to unconditionally guarantee payment of all obligations of Applicant to Terrapin Ridge Farms, LLC. The undersigned agree(s) without Terrapin Ridge Farms, LLC first having to proceed against or collect from the Applicant, to be personally liable for and to pay on demand all sums due and to become due to Terrapin Ridge Farms, LLC and to be personally liable for and to pay on demand all losses, costs, attorney's fees or expenses which may be suffered by Terrapin Ridge Farms, LLC by reason of any default by Applicant or any of the undersigned. The undersigned agree(s) to waive notice of default by Applicant or any of the undersigned and agree(s) that Terrapin Ridge Farms may, without notice to the undersigned, increase the amount of credit extended to the Applicant and extend the time of payment without limitation. The undersigned agrees that the bankruptcy, insolvency, dissolution, disability or death of Applicant or any other person or entity liable with respect to Applicant's obligations to Terrapin Ridge Farms, LLC (even though rendering such obligations void or unenforceable or uncollectible as against any such party) shall in no manner impair, diminish or release the liability of the undersigned hereunder. This guaranty shall be enforceable with respect to the full amount of all of Applicant's obligations to Terrapin Ridge Farms despite the discharge in bankruptcy of Applicant or the adjustment of any such obligations in insolvency proceedings or pursuant to a compromise with creditors. The undersigned expressly waives any and all rights to notice of acceptance of this guaranty and to any other notice, demand, action or condition of any kind, including without limitation any notice of adverse change in financial position of Applicant, notice of dishonor or nonpayment, presentment, or protest. No termination of this guaranty shall be effective except by written notice sent to Terrapin Ridge Farms, LLC by certified mail, return receipt requested, naming a termination date not less

Signature: _____ **% of Applicant owned by Guarantor:** _____

Please Type or Print Name: _____ **Date:** _____

TERRAPIN RIDGE FARMS™
taking simple to unforgettable

FREIGHT DELIVERY QUESTIONNAIRE

Customer Name:_____

Beginning October 1, 2026, we will be passing on the accessorial charges. Please note charges will be capped at $80.

Please check YES or NO for each question. Applicable carrier fees are shown directly beside the YES box.

Facility & Equipment

QUESTION	YES / FEE	NO
Is this a Residential Location or is this a "Limited Access" location (e.g. Hospital, Gated Facility in which a 53-foot truck cannot easily enter and maneuver)?	☐ **YES $50**	☐ NO
Is this a "Remote Access" location (e.g. Rural or Isolated Locations with difficult terrain and unpaved roads, construction sites, farms and remote locations) that a 53-foot truck cannot easily enter and maneuver?	☐ **YES $50**	☐ NO
Is this a "High – Cost Delivery" location (high-cost areas include areas of heavy traffic, very dense urban areas, high tolls, difficult parking or truck access, certain metropolitan or downtown areas)	☐ **YES $55**	☐ NO
Do you require a liftgate and pallet jack to lower the pallet to the ground?	☐ **YES $50**	☐ NO
Do you require "Inside Delivery" (moving the pallet just inside the first doorway/garage)? Note: Drivers cannot navigate stairs, elevators, or steep inclines.	☐ **YES $50**	☐ NO
Is this location in California?	☐ **YES $25**	☐ NO

Grocery Warehouses

QUESTION	YES / FEE	NO
Is this a Grocery Warehouse?	☐ **YES $65**	☐ NO
Do you also require Lumper Processing?	☐ **YES $42.50**	☐ NO
Do you also require Sort & Segregate?	☐ **YES $70**	☐ NO
Do you charge for missed appointments?	☐ **YES $____**	☐ NO

Add the fees in the Yes Column. $_____

This amount will be capped at $80.00 and added to your invoices as accessorial charges.

Scheduling & Receiving

QUESTION	YES	NO
Does the driver need to call you 24 hours in advance to set an appointment?	☐ YES	☐ NO
Are you open for deliveries Monday – Friday, 8:00AM to 5:00PM?	☐ YES	☐ NO
If not, what are your hours of operation?		
Are there special details or instructions the driver should know? (e.g. gate passwords, check in with reception, watch for low hanging trees)		

Receiving Acknowledgement

Please sign all BOL's "Subject to Inspection" for any damage claims that need to be filled with the carrier.

Receiver Contact Name:	
Direct Phone Number:	
Email Address:	